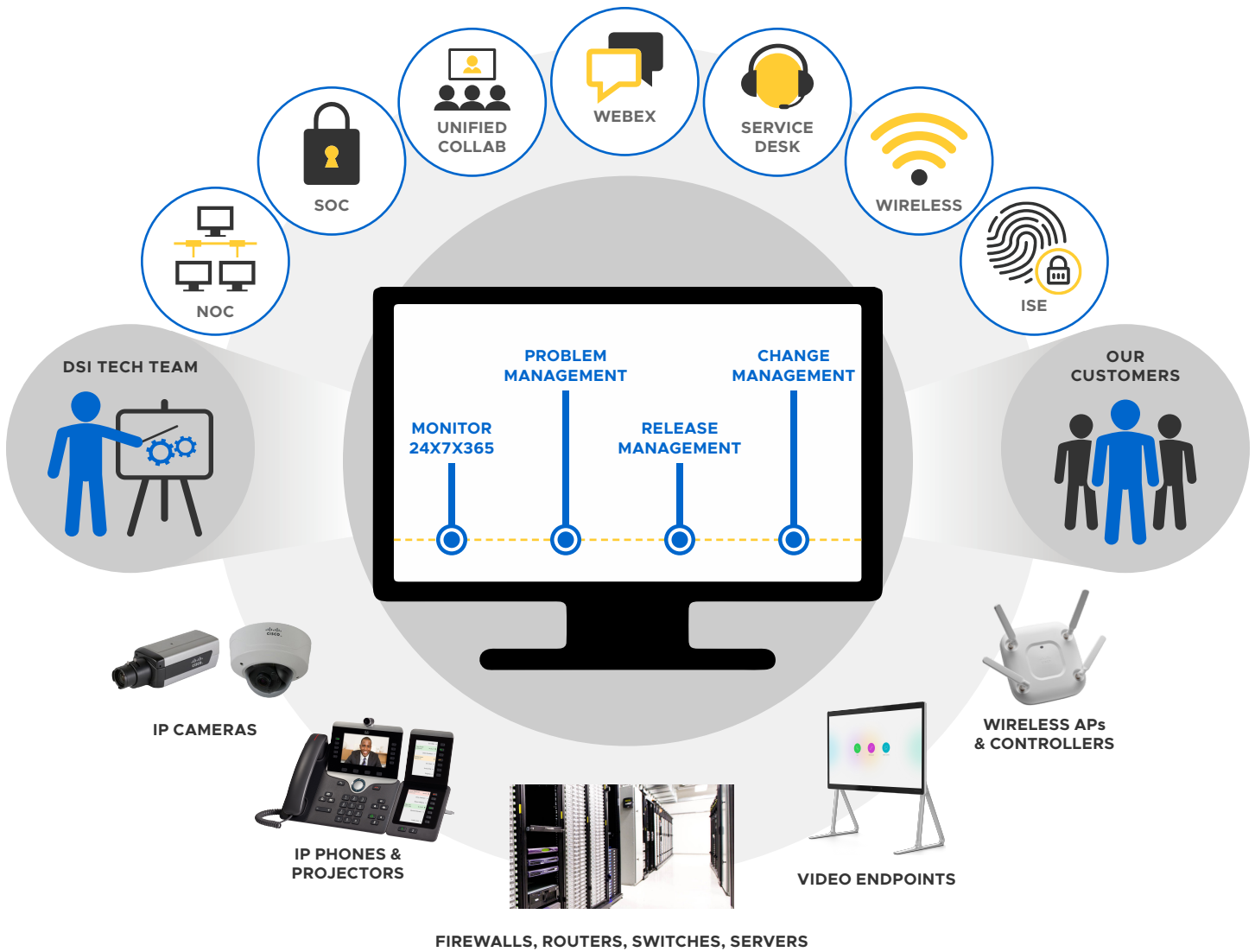


Managed Services

Trusted Managed Services Provider (MSP)
& Managed Security Services Provider (MSSP)



OUR CUSTOMERS

- 
Federal Agencies
- 
Local & State Government
- 
K-12 School Districts
- 
Colleges & Universities
- 
Federal Credit Unions
- 
Utility Companies

OUR TOOLS

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What Services are Included?

DSI Tech is a Managed Service Provider (MSP) and Managed Security Service Provider (MSSP) with a Network Operations Center (NOC) located at its headquarters in Ashburn, Virginia. Our Managed Services offering includes 24x7x365 monitoring and management of your network, infrastructure, and security devices, with onsite incident response services as per business IT needs.

DSI Tech provides flexible, tailored, and scalable services using **Gold, Silver, and Bronze Service Levels** to ensure reliability and keep pace with technology, security, and business requirements.

Lower IT Costs

DSI Tech's Managed Services are available at a predictable monthly cost and defined Service Level Agreement (SLA) to proactively minimize network downtime failures, ensure consistent maintenance and security, and support timely and cost-effective IT day-to-day operations.

Increase Productivity

Managed Services allows you to outsource and supplement IT services to focus resources on core business strategies, providing agile IT governance for higher output and a competitive advantage.

Improve Security

Managed Services keeps business data secure. Our team works with network applications, devices, and software to identify vulnerabilities, threats, rogue APs, and trouble spots, sending alerts and isolating problems for early detection.

Get Support

Get peace of mind with 24x7x365 support and real-time analysis of incidents, performance & troubleshooting issues, and coverage. Receive scheduled reports and data to improve business decision-making and awareness.

Why Choose DSI Tech?

CERTIFICATION



CAPABILITY & CREDIBILITY

- ✓ Decades of experience, technical knowledge, organizational structure/processes, financial depth.
- ✓ Financially stable and growing; providing transparent payment schedules and costs.
- ✓ High level partner statuses with top vendors.
- ✓ Recipient of multiple partner awards including Cisco Customer Satisfaction Partner of the Year.
- ✓ Term contracts with Federal and State & Local Government and Education (SLED) customers.

CUSTOMER SERVICE

DSI Tech puts the customer first and understands the importance of providing a valuable experience from start to finish. We aim to provide the highest level of customer service with quick response times, various support options, cost-effective solutions & services, and quality partnerships with vendors.

Contact Us: 571-707-3636 • sales@dsitech.com