



cisco ThousandEyes

Partner Overview

The Challenge: The world you know is changing. The cloud is your new data center, the internet is your new network, and Software-as-a-Service (SaaS) is your new application stack. While these solutions deliver the flexibility and agility the modern enterprise craves, the resulting ecosystem of external dependencies and third-party services creates significant operational blind spots for IT.

The Solution: You need monitoring and visibility that go beyond narrowly focused network and application performance management capabilities. ThousandEyes delivers real-time, continuous monitoring to enhance your understanding of how people interact with critical applications and services across various networks. See beyond the edge to manage networks outside direct control.

Visibility from Everywhere that Matters



Key Benefits

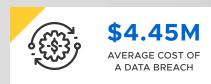
- Revenue assurance from faster resolution of incidents and outages impacting operations
- Reduce customer churn and increase satisfaction through improved digital experiences

How ThousandEyes Works IN THREE EASY STEPS

- ThousandEyes collects billions of performance measurements from pre-deployed global vantage points in the cloud, internet, WAN, and devices.
- 2. They correlate this data from every user to every application to every network dependency to accelerate insights useful for IT operations.
- **3.** Teams can use ThousandEyes actionable intelligence to produce faster issue resolution.
- Engage employees and make them more effective with better application experiences
- Hold service providers accountable to their SLAs to eliminate disruptions to operations









Solutions, Services, and Success

As a trusted advisor and service provider, DSI Tech has a deep understanding of the unique requirements of the buying, procurement, and implementation processes. We have nationwide contracts and streamline our involvement by providing you with a single point of contact for the entire project lifecycle and beyond.

Security Resilience for the Unpredictable

Create safe environments for all users:

Close the gaps and connect technology across the ecosystem • Anticipate what's next and be one step ahead of threats • Prioritize what's most important to take the right action • Get stronger every day so you can spring back faster

Seamlessly Collaborate

Empower work from anywhere with unified, intuitive experiences across calling, meetings, messaging, and more:

Connect & collaborate inside and outside your organization • Stay focused & engaged with integrated AI • Easily manage everything from a unified dashboard • Lower TCO & optimize ROI



Enhance Your Expertise and Capabilities

DSI Tech offers Managed Services that can extend your in-house capabilities or act as an extension of your team:

Managed Collaboration • Managed Network & Security

Managed Wireless • Managed VolP (Hosted Voice)

We Put You on the Path to Success

Our dedicated **Customer Success**Managers work with you to get the most out of your technology investment:

Build a Success Plan • Advocate on your behalf
Provide proactive care • Assist with product adoption



When you work with us, you get a true partner who knows IT and your industry.



Stellar Track Ex Record Yo

We're easy to work with and have a long list of excellent references.



Experience in Your Industry

We have many years of experience in the private and public sectors.



Amazing Customer Experiences

We're customercentric and care what happens beyond the order.



Comprehensive Capabilities

Along with security, we can be a single point of contact for all your IT needs.



Trusted Partner

Broad portfolio of quality products and solutions from top industry vendors.

How Can We Help?

Schedule a free evaluation of your current IT set-up to see how DSI Tech can help!

DSITECH.COM/GETSTARTED











@ITbyDSI