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## DSI Achieves Specialization for Cisco Webex Contact Center

**07/08/21 Ashburn, VA:** DISYS Solutions Inc. (DSI) recently achieved the Cisco Webex Contact Center Specialization by meeting all necessary program requirements, criteria, and rigorous Cisco certified personnel levels. This helps ensure that DSI is better prepared to sell, design, install, and support this specific technology and associated products.

“This is an outstanding accomplishment for DSI and demonstrates our ability to provide sophisticated, value-added solutions through our in-depth sales capabilities, technology skills, and service offerings,” said Alan Bechara, DSI Executive Vice President. “With this additional expertise in Webex Contact Center, we can offer even more opportunities for our customers to grow and excel in their business goals.”

Cisco Webex Contact Center enables modern contact centers to improve customer experience and optimize business results. It is a unified, omnichannel contact center solution that is centrally managed and administered from the cloud to improve operational efficiency and reduce costs. Learn more at [cisco.com/c/en/us/products/contact-center/webex-contact-center](https://cisco.com/c/en/us/products/contact-center/webex-contact-center)

In addition to this specialization, DSI is a Cisco Gold Partner, Master Specialized in Collaboration, Networking, & Security, and holds eleven Advanced Specializations. DSI is also a Cloud & Managed Service Provider, a Specialized Partner in Collaboration SaaS & Customer Experience, and an Authorized Partner in Hyperflex and Internet of Things.

**About DSI:** DSI provides complete IT solutions and services that are secure, innovative, energy efficient, and cost effective. Our customers include State & Local Government and Education (SLED), Federal agencies, and commercial companies. We hold nationwide term contracts that are supported by a team of industry professionals and certified engineers. We put the customer first and understand the importance of providing a valuable experience from start to finish. Our knowledge of current and emerging technologies is the foundation for providing solutions and services that increase productivity and create positive workflow for our customers. DSI is headquartered in Ashburn, Virginia, with offices nationwide. We are a Minority-Owned Small Business founded in 1991 by the current owners. Learn more at [dsitech.com](https://dsitech.com).

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