

Contract Holder Program Performance

DSI has received the highest performance rating of “Excellent” in all categories:

Category	Description	Rating
Reports	The Reports rating is based on the Contract Holder ensuring that all required reports are accurate and submitted to the SEWP Program Office in a timely manner.	Excellent
Customer Satisfaction	The Customer Satisfaction rating is based on the quality of products and services, responsiveness, and interaction with customers and problem resolution.	Excellent
Information Distribution	The Information Distribution rating is based the accuracy of the information provided by the Contract Holder to Customers through sales agents, associated companies, website, handouts, etc.	Excellent
Contract Adherence	The Contract Adherence rating refers to the Contract Holder’s ability to adhere to all contractual requirements including, but not limited to, following the correct quoting procedures and SEWP order fulfillment guidelines.	Excellent
Delivery Rating	The Delivery rating refers to the Contract Holder’s ability to meet the expected delivery date as agreed upon by both the Contract Holder and ordering agency during the quoting period of a SEWP request.	Excellent

[VISIT THE DSI CONTRACT HOLDER PAGE](#)

RATINGS AS OF: 10/01/2021

ISO Certified

ISO 20243:2018



Self-Assessed
Open Trusted Technology Provider™ V1
O-TTPS 1.1.1 (ISO/IEC 20243:2018)

ISO 9001:2015

**ISO 9001:2015
CERTIFIED COMPANY**



Contract Vehicle



NASA SEWP V

Solutions for Enterprise-Wide Procurement

Contract Group C: NNG15SD73B
(Small Business)

Contract Group D: NNG15SE04B
(Full and Open)

**Governmentwide Acquisition
Contract (GWAC)**

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